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Chapter 3: Understanding Test Quality-Concepts of Reliability and Validity Test reliability and validity are two technical properties of a test that indicate the quality and usefulness of the test. These are the two most important features of a test. You should examine these features when evaluating the suitability of the test for your use. With over 500,000 users downloading 3 million documents per month, the WBDG is the only web-based portal providing government and industry practitioners with one-stop access to current information on a wide range of building-related guidance, criteria and technology from a 'whole buildings' perspective. 2011 Maintenance & Trades Written Test Catalog © Donnoe & Associates, Inc., Sacramento, CA Telephone (916) 928-4911 Toll Free (877) 22-EXAMS www.donnoe.com/exams ... To provide efficient dispute resolution for injured workers and employers by administering both formal adjudication and informal dispute resolution services; to serve the public by answering inquiries regarding the Indiana Worker's Compensation system; and to collect statistical information regarding workplace injuries in Indiana.